

116 000

Hotline offers:

Free Helpline



24 hours a day service,
managed by a highly skilled
multidisciplinary team

E-mail address



to report missing children
directly from the website
(www.116-000.it)

APP for iPhone and Smartphone



allowing a real-time contact
with the 116 000 service from
your smartphone.

- The App **116000-Missing Children** can be downloaded for free from the iTunes Store and the Play Store



www.116-000.it
www.azzurro.it



Missing
Children
Europe

116 000 #

Project financed by Poste Insieme Foundation:

Posteinsieme
onlus

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DO NOT LEAVE THEM DISAPPEAR

HOTLINE

116 000

FOR MISSING CHILDREN



Telefono Azzurro

S.O.S. Il Telefono Azzurro Onlus was set up in 1987 with the aim to defend and promote children's rights.

Through its listening centres and child-centred projects, Telefono Azzurro encourages the healthy development of children and teenagers, protecting them from any form of abuse or violence.



Telefono Azzurro- 116 000 Hotline and Fondazione Poste Insieme Onlus

Since April of 2016, Fondazione Poste Insieme Onlus, in collaboration with S.O.S. Il Telefono Azzurro Onlus, has been implementing a project to support the activities of the 116 000 Hotline, especially by enhancing its capacity of response and effectiveness in addressing specific needs, risks and vulnerabilities of unaccompanied migrant children.



What is the **116 000** Hotline?

116 000 is The European Hotline for Missing Children. In Italy, the hotline has been assigned to S.O.S. Il Telefono Azzurro Onlus, that manages it in collaboration with the Ministry of Interior.

116 000: When to call ?

- **DISAPPEARANCE OF A MINOR**
- **RUNAWAYS (FROM HOME/ CARE INSTITUTION)**
(voluntary or unintentional departure)
- **PARENTAL ABDUCTION:**
 - national
 - international
- **CHILD KIDNAPPING**
- **UNSPECIFIED CHILD DISAPPEARANCE**
- **UMC**
(Unaccompanied Migrant Children)

UMC (Unaccompanied Migrant Children)

FRAGILITY AND RISKS:

In 2016, 54.69% of the cases handled by the 116000 Hotline concerned "Unaccompanied Migrant Children" in situations of flight or disappearance, whose whereabouts are extremely difficult to track.

Why report to **116 000** Hotline?

RISKS RELATED TO MISSING:

- **TRAFFICKING OF HUMAN BEINGS**
- **ABUSE AND VIOLENCE**
- **UNDECLARED WORK**
- **ORGANISED CRIME**
- **SEXUAL EXPLOITATION**
- **CLANDESTINITY**
- **SOCIAL MARGINALISATION**